

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!




#### WHY DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on Elon Oaks Veterinary Hospital's recommended annual primary care.

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

## YOUR EXPERIENCE

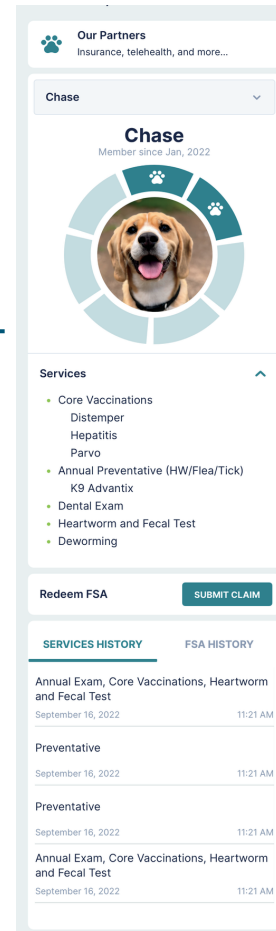
### EASILY VIEW YOUR PET'S PROFILE

### REAL-TIME SERVICE HISTORY

### IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

### EASY TO USE BENEFITS

### MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

## REGISTER AT THE QR CODE BELOW!



**ELON OAKS**  
VETERINARY HOSPITAL

ESSENTIAL CARE  
**PLANS**

OUR FURRY BEST  
  
RECOMMENDATION

**FOR CANINE CARE**



**SAVE MORE  
ON ANNUAL CARE  
FOR YOUR DOG!**

## WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- Is easy to use and **allows you to pay monthly**

### PUPPY PLAN

\$125 initial payment, then \$89/month



**35% Savings!**

### ADULT DOG PLAN

\$125 initial payment, then \$89/month



**17% Savings!**

### SENIOR DOG PLAN

\$125 initial payment, then \$89/month



**33% Savings!**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

## ESSENTIAL CARE PLANS

Save additional 5% off when you pay annually

Register via the QR code on back for an amazing year of pet health!

Physical Exam

Rabies Vaccine

Bordetella Vaccine

DAPP Vaccine

Lepto Vaccine

Parasite Screening (Fecal)

Annual Preventative Bloodwork + Urinalysis

Embark Genetic Test

12 months of Flea, Tick, and HW Prevention

Heartworm and Tick Test

Annual Pet Flexible Spend Allowance

ASPCA Poison Control Hotline Allowance (1)

Market Hub Savings

**TOTAL SAVINGS**

puppy plan

<1 year

adult canine plan

1 year - 7 years

senior canine plan

> 7 years

up to 4



up to 2



up to 4



up to 2



senior only

senior only



puppy only

puppy only



\$200

\$325

\$300



**35%**

**17%**

**33%**

